

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 16<sup>th</sup> day of March 2018**

**In C. G. No: 261/ 2017-18/Kadapa Circle**

*Present*

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

*Between*

**Sri. C. Yogananda Reddy**  
5/603, 5/1151,  
Arts College Road,  
Proddatur,  
Kadapa-Dist

**Complainant**

**AND**

1. Assistant Engineer/O/Proddatur West
2. Assistant Divisional Engineer/O/Proddatur
3. Divisional Engineer/O/Proddatur

**Respondents**

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**ORDER**

1. C. Yogananda Reddy resident of D.No.5/603, 5/1151 Arts College Road Proddatur presented a complaint before this Forum on 14.12.2017 during the Vidhyut Adalat conducted at Proddatur. In his complaint the complainant has informed that there are two No's poles existing in the middle of the road near urban health centre Devangapet and causing much inconvenience to the public. In spite of his repeated requests, the departmental officers have not taken any steps in shifting of the poles. Finally he has prayed the Forum to order to shift the poles to some other place.
2. The Respondent. No.2 in his written submission has submitted that the Respondent No.1 has already informed the complainant vide his letter dated 18.12.2017 to register an application at Mee - Seva centre along with consent letter to the effect that he is willing to pay the necessary cost of the estimate to the department for the shifting work. The Respondent has also enclosed the above said letter together with the acknowledgment of the complainant. The Respondent further submitted that the complainant has not yet

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**WESPACHED**  
DATE 2/3/18

turned up to register the application at Mee-Seva. Soon after registration of the application by the complainant the necessary action will be initiated.

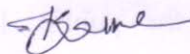
3. When the complainant has been contacted over phone at 12.10. P.M. on 08.01.18 by the secretary of the Forum the complainant has informed that since he is not in a position to pay the shifting charges and further in order to remove the hardship being faced by the local people, he has requested to take up the work departmentally.
4. In accordance with the provisions contained in Clause No.5.3.4 of General Terms and Conditions of Supply the consumer shall pay the shifting charges included in the estimate in advance before taking up shifting operations. Since the shifting operation involves financial commitment, the Respondents are not at liberty to take up the works without collection of shifting charges.
5. In view of the above, the complainant is advised to approach the Local body (The Municipality or Panchayat as the case may be) to arrange payment of shifting charges so as to enable the Respondents to take up the work. Since the request of the complainant is not in accordance with the provisions of GTCS the complaint is liable to be dismissed. Hence the complaint is accordingly dismissed.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 16<sup>th</sup> day of March 2018.

Sd/-	Sd/-	Sd/-	Sd/-
<b>Member (Finance)</b>	<b>Member (Technical)</b>	<b>Independent Member</b>	<b>Chairperson</b>

**Forwarded By Orders**



**Secretary to the Forum**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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